Course Outline

Principles of Logistics and Supply Chain Management

BUSS 2054 Study Period 5 - 2019

Internal - City West Campus



Introduction

Welcome

Welcome to Principles of Logistics and Supply Chain Management (BUSS 2054).

"Logistics and supply chain management are not new ideas. From the building of the pyramids to the relief of hunger in Africa, the principles underpinning the effective flow of materials and information to meet the requirements of customers have altered little." Martin Christopher, Emeritus Professor of Marketing & Logistics, Cranfield School of Management, Cranfield University (Christopher, M 2011, Logistics and Supply Chain Management, 4th ed. Prentice-Hall Financial Times, Dorchester UK)

'Supply chain management', 'value chain' and 'value-adding in the supply chain' are some of the terms that are frequently used in the discussion of business and organisational performance, in both manufacturing and service operations. But underlying all these is logistics. In your study of Bachelor of Business in general or specialise in Logistics and Supply chain management, the first requirement is to appreciate and understand what logistics is, how logistics systems operate and what logistics operations are all about within each organisation. This course is designed to provide that knowledge.

BUSS 2054 Principles of Logistics and Supply Chain Management is a foundation course designed to enable you to understand what logistics is, what activities comprise logistics and how logistics relates and contributes to the strategic issue of supply chain management. It complements the other foundation courses that form part of your program – supply chain management and operations management.

When you withdraw money from an ATM, when you go to the movies, when you enrol at UniSA, when you take a ride on public transport or drive your car, when you purchase a meal or fresh foodstuffs or even purchase a soft drink, logistics is at work. We will examine what material, monetary and information flows are behind all these and other operations and how logistics contributes directly to achieving efficiency and effectiveness. Logistics and Supply chains are part of our everyday lives and activities.

Logistics and Supply chains are important to all organisations, whether it is a profit or not-for-profit business. We will see in this course how logistics plays a central role in all business (service and manufacturing) operations. For example, in ensuring that when you post a letter, it reaches the correct address promptly, or you get your morning cereal on time. Without effective logistics performance and efficient supply chains, our daily goods and services would be much less available and much more expensive.

I am certain that you will enjoy the course! However, be prepared to work hard.

Sev Nagalingam Course Coordinator

Course Teaching Staff

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School Contact Details

School of Management

UniSA School of Management GPO Box 2471 Postal Address:

Adelaide 5001

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Email: mgn.enquiries@unisa.edu.au

Website: http://www.unisabusinessschool.edu.au/management/

Additional Contact Details

If you have any concerns or questions about this course, please contact the Course Coordinator first. If the issue is not resolved, then contact Program Director for your program.

^{*} Please refer to your Course homepage for the most up to date list of course teaching staff.

Course Overview

Prerequisite(s)

There are no prerequisite courses to be completed before this course can be undertaken.

Corequisite(s)

There are no corequisite courses to be completed in conjunction with this course.

Course Aim

The aim of the course is to develop an understanding of the role of logistics management in operations and supply chain management. This includes the contribution of logistics to creating and adding value through domestic and global supply chains and in enabling organisations to achieve their strategic purpose and objectives in a holistic manner.

Course Objectives

On completion of this course, students should be able to:

CO1. Identify, analyse and describe key components of logistics activities

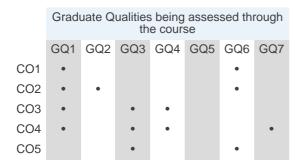
CO2. Describe and evaluate the roles of logistics management in supply chain and operations management

CO3. Discuss and apply essential trade-offs in meeting organisational performance goals while minimising total costs

CO4. Explain and review the role of logistics management in adding value to operations management and communicate the findings in a report

CO5. Demonstrate Business School Enterprise Skills in the context of the Logistics and Supply Chain Management discipline: i) Problem Solving (intermediate level); and ii) Written Communication (foundation level)

Upon completion of this course, students will have achieved the following combination of Graduate Qualities and Course Objectives:



Graduate Qualities

A graduate of UniSA:

GQ1. operates effectively with and upon a body of knowledge of sufficient depth to begin professional practice

GQ2. is prepared for life-long learning in pursuit of personal development and excellence in professional practice

GQ3. is an effective problem solver, capable of applying logical, critical, and creative thinking to a range of problems

GQ4. can work both autonomously and collaboratively as a professional

GQ5. is committed to ethical action and social responsibility as a professional and citizen

GQ6. communicates effectively in professional practice and as a member of the community

GQ7. demonstrates international perspectives as a professional and as a citizen

Course Content

An overview of logistics, logistics and information technology, strategic and financial logistics, organisational and managerial issues in logistics (including reverse logistics), the supply chain management concept, demand management, order management and customer service, inventory management, distribution centre, warehouse and plant location, warehousing management, packaging and materials management, transportation and transportation management and international logistics.

Teaching and Learning Arrangements

Lecture2 hours x 10 weeksTutorial1 hour x 10 weeksPreparatory1 x 1 week

Unit Value

4.5 units

Use of recorded material

This course will involve the production of audio and/or video recordings of UniSA students. To protect student privacy, you must not at any time disclose, reproduce or publish these recordings, or related material, in the public domain including online, unless the videoed students give consent for reproduction, disclosure or publication. This requirement is consistent with University statutes, by-laws, policies, rules and guidelines which you agreed to abide by when you signed the Student Enrolment Declaration.

OHS&W

Please consider occupational health safety and wellbeing (OHS&W) issues in your workplace and your home while you are studying this course.

Further Course Information

This course is taught through:

- Seminars or recorded lecturers to introduce an outline of the course topics and develop an
 understanding of related concepts for corresponding topics. Team-based and student centred
 learning discussions and activities will also be conducted.
- Tutorials to discuss the key concepts and understand the topic content by answering discussion questions and case studies that are listed on the Study Guide or allocated by the course coordinator/lecturer.
- 3. A major individual assignment (Assessment 1) to provide capability on applying essential tradeoffs in meeting organisational performance goals while minimising total costs and full understanding on the role of logistics management in adding value to operations management.
- 4. A closed book examination (Assessment 2) to test the effective understanding of the knowledge learned.

Key information may be found in the Assessment Policies and Procedures Manual, which is available at http://w3.unisa.edu.au/policies/manual/default.asp

Learning Resources

Textbook(s)

You will need continual access to the following text(s) to complete this course. Where possible the Library will make the book available for student use. Please check the Library catalogue before purchasing the book(s). The Library will always seek to purchase resources that allow an unlimited number of concurrent users, however availability is dependent on license arrangements with book publishers and platforms. http://www.library.unisa.edu.au

Murphy, PR & Knemeyer, AM (2018). *Contemporary logistics (global Edition)* (12th edn). Pearson Education I td.

Reference(s)

Supplementary Reading

Christopher, M 2011, Logistics and supply chain management, creating value-adding networks, 4th edition, Prentice Hall, Great Britain.

Coyle, JJ, Langley, CJ (Jr), Novack, RA & Gibson, BJ 2016, Supply chain management: a logistics perspective, 10th edn, South-Western CENGAGE Learning, Mason, OH, USA.

Mangan, J, Lalwani C, Butcher, T & Javadpour, R 2012, Global logistics and supply chain management, 2nd edn, Wiley, Chichester, UK.

Sanders, NR 2012, Supply chain management: a global perspective, John Wiley & Sons, Hoboken, NJ.

Journals

- · Asia Pacific Journal of Marketing and Logistics
- · International Journal of Logistics Management
- International Journal of Logistics Research & Applications
- International Journal of Operations & Production Management
- · International Journal of Physical Distribution & Logistics Management
- · Journal of Business Logistics
- Journal of Purchasing & Supply Management
- · Journal of Supply Chain Management
- Supply Chain Forum: an International Journal
- · Supply Chain Management Review
- Supply Chain Management: An international journal

Industry Associations

- Supply Chain and Logistics Association of Australia (http://sclaa.com.au)
- Council of Supply Chain Management Professionals (http://cscmp.org)
- APICS http://www.apics.org/
- CIPSA http://www.cips.org

Materials to be accessed online

learnonline course site

All course related materials can be accessed through your learn**online** course site which you will be able to access from the my Courses section in myUniSA.

myUniSA

All study related materials can be accessed through: https://my.unisa.edu.au

Assessment

Assessment Details

Details of assessment submission and return are listed under each assessment task. Assessment tasks will be returned to you within two to three weeks of submission.

Cover sheets

A cover sheet is not required for assessment tasks submitted via learnonline, as the system automatically generates one.

If the Course Coordinator allows submissions in hard copy format, you will be required to attach an Assignment Cover Sheet which is available on the learnonline student help (https://lo.unisa.edu.au/mod/book/view.php?id=1843&chapterid=567) and in myUniSA.

Assessment Summary

#	Form of assessment	Length	Duration	Weighting	Due date (Adelaide	Submit via	Objectives being assessed
1	Report	2000 words	N/A	45%	Time) 8 Oct 2019, 10:00 AM	learnonline	CO1, CO2, CO3, CO4, CO5
2	Examination	NA	2.5 hours	55%	Other - TBA	Exam venue	CO1, CO2, CO3

Feedback proformas

The feedback proforma is available on your course site.

Assessments

Report (Individual work) (Graded)

Report (2000 words)

This is an individual work.

The requirements for the Assessment 1 report will be provided to students around Week 2. Your task is to address the given questions for a specific industry or a case situation of a supply chain. You can read the given information which will be available from your Learnonline course site, or any other relevant information for this situation. Critically review the information and answer the given fou questions in the discussion section.

The report will provide an opportunity for students to expand on issues discussed in lectures to highlight the increasing demands placed on logistics and supply chain managers. You will be expected to address the following in your discussion section:

- 1. Describe the challenges for Reverse logistics and reverse supply chain,
- 2. Describe and discuss the roles of logistics management in supply chain and operations management for Reverse logistics
- 3. Discuss the essential trade-offs in meeting the performance goals while minimising total costs in Reverse logistics,
- 4. Explain and discuss the role of logistics management or logisticians in Reverse logistics and supply chain in providing value to stakeholders.

This analysis and report contribute to the achievement of learning objectives 1 to 5 for the course.

Graduate qualities - This assignment contributes to achieving graduate qualities 1, 2, 3, 6 and 7.

Format

The argument should be presented in report format and should contain the following sections:

- Cover Sheet
- Executive summary
- Introduction
- · Background and business environment
- · Answers to the given questions
- Discussions
- Conclusion
- Recommendations on how these challenges can be resolved (associate your responses in terms of Topics 1 to 10 of this course)
- References (list of references in Harvard-UniSA format).

Note: You do not need a Contents List.

Please conform to the following:

- Feedback Sheet for Assignment 2 should NOT be attached with your report (to reduce Turnitin ratios)
- Use Font 11 or 12 only.
- 1.5 line spacing.
- References list on a separate page after Recommendations.
- · Use Harvard-UniSA Referencing Style only.
- Do not use footnotes.
- Print the word count at the end of your report (after the Recommendations section).
- Number each page consecutively.
- Number annexes alphabetically (from A to Z) only when it is necessary.
- The file name of your submission should be: Your Last name

This case analysis will enable you to apply basic logistics management theory and concepts and will help develop and present an argument which is convincing, well supported and professional.

Research

It is expected that you will research widely using appropriate sources. It is also expected that you will use, as a minimum, eight (8) academic references including four (4) peer-reviewed journal articles and other references to present your analysis and report.

In particular, you should use the 'Help with Assignment 1' guidelines provided by the UniSA Library. The link to this resource is located on the Course Learnonline under 'Assessments' (Assignment 1).

Please do not use Wikipedia as the basis of your analysis or argument.

Assessment criteria

Assessment will take into account:

- The relevance of your analysis and answers to the given questions.
- · Clarity of meaning.
- Supporting documentation for arguments (Note: it is not possible to over-reference to support your
 analysis and argument, but if you under-reference you will lose marks). You must attribute each
 and every assertion made in your argument to the relevant source(s)/references.
- Proper acknowledgement of sources and appropriate referencing using Harvard Referencing.

- · Logical planning and sequence.
- Use of inclusive language.
- The overall presentation, including layout, spelling and punctuation.
- Adequate research, reflecting engagement with set readings, textbooks, journals, magazines and other relevant materials.

The Harvard-UniSA system of referencing must be used. Failure to use or adequately use the Harvard-UniSA system of referencing may result in a grade of fail being awarded for this assessment.

An **academic integrity disclaimer document** should be included with your assignment as a separate file (<u>File name:</u> Your Last name).

Word limit:

2000 words. 10% plus or minus of the word limit is acceptable. The word limit excludes the Cover page, Executive summary and the list of references. If you exceed the 10% maximum limit, your grader will draw a line and will stop reading at that point.

Examination

Assessment 2 - Examination (2.5 hours)

The examination will assess all course material and will consist of two sections:

- 1. Multiple-choice questions (50%)
- 2. Short answer questions (50%)

The duration of the examination will be 2.5 hours plus 10 minutes reading time.

Apart from the initial 10 minute reading time, 25 minutes of additional time will be allowed for NESB students (i.e. if you have a red 'E' on your student ID card).

NESB Students may take a bilingual printed dictionary into the examination (not an electronic dictionary). These items must not be enhanced or tampered with in any way.

The examination contributes to the achievement of learning objectives '1', '2' and '3' for the course.

Graduate qualities - this assessment contributes to achieving graduate qualities 1, 4, and 6.

Past examination papers are not available, however, guidance on the type of questions to be asked will be made available in Week 8 and **will be posted on your learnonline**.

Submission and return of assessment tasks

Assignment submission:

Submit your assignment <u>online via Gradebook</u>. Please <u>do not submit a covershee</u>t as it will affect your Turnitin score. Just write your name, student number and the assignment title on the front page of your assignment. If you receive a high Turnitin score (above 15%- not including your reference section) please correct your assignment and <u>save it with the same file name</u>. Then <u>re-submit</u> your assignment via Gradebook with the same file (do not change the file name in anyway).

Turnitin is a tool to help you learn to acknowledge (cite) the authors of your literature research and to acknowledge the words of other writers.

See http://www.unisa.edu.au/ltu/integrity/default.asp

However, if you need to use direct quotes without any changes, you need to use double quotation marks ""xxxxx" with references and a page number, as single quotation marks may not work. Using double quotation marks is the **only accepted slight variation** compared to Harvard-UniSA format requirements. Please note, having too many direct quotes do not add any value to your critical argument component.

Please **do not use** words such as 'Referencing' or 'Bibliography' at the end of the document, as Turnitin will not discount it. Only use the word 'References' as a section heading, where you list the references.

Referencing style:

Use the Harvard-UniSA referencing style in all your assessments. A guide to the Harvard style is found at http://guides.library.unisa.edu.au/c.php?q=169977&p=1118872

Late submission:

Please note that assignments submitted after the due date, without an authorised extension, will receive a penalty of 10% a day deducted from the total available mark for the assignment for up to 7 calendar days. After 7 calendar days, the assignment will no longer be accepted.

Exam Arrangements

Students will receive advance notice of scheduled examination. All students are required to sit their examination at the scheduled date, time and location irrespective of any conflict with a planned holiday or special event. Internal students are required to sit their examination on-campus or at the central exam venue. More information about examination procedures and arrangements for students can be found by consulting the relevant policy http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/ (Section 6)

Variations to exam arrangements

Extra time in exams and the use of a dictionary (ENTEXT) is available to some students (for example, Aboriginal peoples and those of non-English speaking background) as follows:

- extra time for reading or writing. This will be an extra ten minutes per hour for every hour of standard examination time, and
- the use of an English language or bilingual print dictionary (without annotations). (APPM 7.2.2)

More information about variation to assessment is available in section 7.2 of the Assessment Policy and Procedures Manual. http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/ (section 7)

Students with an Access Plan may also be eligible for variations to exam arrangements. For more information please refer to **Students with disabilities or medical conditions**.

Supplementary Assessment

Supplementary assessment or examination offers students an opportunity to gain a supplementary pass (SP) and is available to all students under the following conditions unless supplementary assessment or examination has not been approved for the course:

- 1. if the student has achieved a final grade between 45-49 per cent (F1) in a course
- 2. if a student who has successfully completed all of the courses within their program, with the exception of two courses in which they were enrolled in their final study period, a supplementary assessment or examination may be granted where the final grade in either or both of these courses, is less than 45 percent (F1 or F2) and all assessments in the courses were attempted by the student. Supplementary assessment will not be available for a course under investigation for academic integrity until the investigation is completed, and determined that it did not constitute academic misconduct.

More information about supplementary assessment is available in section 7.5 of the Assessment Policy and Procedures Manual.

http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/

Supplementary assessment will be a supplementary examination, similar to the final exam, only for the eligible students.

Important information about all assessment

All students must adhere to the University of South Australia's policies about assessment: http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/.

Additional assessment requirements

There are no additional assessment requirements identified for this course.

Students with disabilities or medical conditions

Students with disabilities or medical conditions or students who are carers of a person with a disability may be entitled to a variation or modification to standard assessment arrangements. See Section 7 of the Assessment Policy and Procedures Manual (APPM) at: http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/

Students who require variations or modifications to standard assessment arrangements should make contact with their Course Coordinator as early as possible in order to ensure that appropriate supports can be implemented or arranged in a timely manner.

Students can register for an Access Plan with UniSA Access & Inclusion Service. It is important to make contact early to ensure that appropriate support can be implemented or arranged in a timely manner. See the Disability Hub for more information: http://www.unisa.edu.au/Disability/Current-students

Students are advised there is a deadline to finalise Access Plan arrangements for examinations. Further information is available at: http://i.unisa.edu.au/campus-central/Exams R/Before-the-Exam/Alternative-examarrangements/

Deferred Assessment or Examination

Deferred assessment or examination is available for the course.

Special Consideration

Special consideration is available for this course. Note: Special consideration cannot be granted for a deferred assessment or examination, or a supplementary assessment or examination. APPM 7.7.6

Variations to assessment tasks

Variation to assessment methods, tasks and timelines may be provided in:

Unexpected or exceptional circumstances, for example bereavement, unexpected illness (details of unexpected or exceptional circumstances for which variation may be considered are discussed in clauses 7.8 - 7.10 of the Assessment Policy and Procedures Manual). Variation to assessment in unexpected or exceptional circumstances should be discussed with your course coordinator as soon as possible.

Special circumstances, for example religious observance grounds, or community services (details of special circumstances for which variation can be considered are discussed in clause 7.11 of the Assessment Policy and Procedures Manual). Variations to assessment in expected circumstances must be requested within the first two weeks of the course (or equivalent for accelerated or intensive teaching).

Students with disabilities or medical conditions please refer to **Students with disabilities or medical conditions**.

Marking process

Grading or Assessment Standards

The following criteria will be used to assess your grade in the assessments. This is the basis upon which marking for Assignment 1 will be conducted.

Fail 2 (F2) (below 40%)

- The report fails to meet any of the requirements.
- Key concepts are not adequately identified, explained, or discussed and paper indicates little understanding of the issues.
- There is little or no attempt to analyse.

Fail 1 (F1) (40% - 49%)

- Report too descriptive and fails to demonstrate the ability to understand the key concepts and issues
- The analysis is minimal and little evidence of argument, but mainly restating or paraphrasing other authors' viewpoints.
- Little evidence of independent thought and/or overuse or inappropriate use of quotations.

Pass 2 (P2) (50% - 54%)

- Descriptive response.
- · Little or no discussion or analysis.
- · Little critical comment.
- Little or no comparison of references.
- · Structure weak.
- The topic just covered.
- Incomplete or incorrect referencing

Pass 1 (P1) (55% - 64%)

- Question/topic answered adequately.
- · Clear structure.
- Arguments supported by references.
- References compared as applicable.
- · Referencing complete and correct.

Credit (C) (65% - 74%)

- Question/topic answered clearly, adequately, concisely and comprehensively.
- · Well structured throughout and demonstrating a good understanding of the subject matter.
- Good use of relevant and numerous references from a variety of sources.
- Quality of argument focused and superior to P1 level.
- · All ideas linked and critically examined.
- · Arguments were drawn to a conclusion.

Distinction (D) (75% - 84%)

- As for Credit with full analysis of question/topic and demonstrating a comprehensive understanding
 of the subject matter.
- Excellent use of references supporting clearly stated arguments with good analytical skills.
- Strengths and weaknesses of source information concisely and comprehensively discussed.
- Excellent understanding of the topics.
- Arguments were drawn into excellent conclusion.
- · A pleasure to read.

High Distinction (HD) (85 %+)

- As for Distinction, with exceptional analysis, use of references and arguments.
- Extremely well written indicating a complete and comprehensive understanding of the subject matter.
- Demonstration of an extremely high level of analytical ability and intellectual initiative.
- Demonstrated achievement of all learning objectives of the assessment.

Academic Integrity

Academic integrity is the foundation of university life and is fundamental to the reputation of UniSA and its staff and students. Academic integrity means a commitment by all staff and students to act with honesty, trustworthiness, fairness, respect and responsibility in all academic work.

An important part of practising integrity in academic work is showing respect for other people's ideas, and being honest about how they have contributed to your work. This means taking care not to represent the work of others as your own. Using another person's work without proper acknowledgement is considered Academic Misconduct, and the University takes this very seriously.

The University of South Australia expects students to demonstrate the highest standards of academic integrity so that its degrees are earned honestly and are trusted and valued by its students and their employers. To ensure this happens, the University has policies and procedures in place to promote academic integrity and manage academic misconduct. For example, work submitted electronically by students for assessment will be examined for copied and un-referenced text using the text comparison software Turnitin http://www.turnitin.com.

More information about academic integrity and what constitutes academic misconduct can be found in Section 9 of the Assessment Policies and Procedures Manual (APPM): http://i.unisa.edu.au/policies-and-procedures/codes/assessment-policies/. The Academic Integrity Module explains in more detail how students can work with integrity at the University: https://lo.unisa.edu.au/mod/book/view.php?id=252142

Further Assessment Information

Preparing Assignments

Guidelines on preparing assignments, including essay and report writing can be found at the following study help website: https://lo.unisa.edu.au/course/view.php?id=4074

These include:

- · Guidelines for writing essays
- Guidelines for writing case study reports .
- Guidelines for referencing your written work (a compulsory section for most of the students)

Resubmissions, re-marking and extensions may all be available subject to negotiation with the Course Coordinator as of the University policy only.

Back up of assignments

Please take full precaution to back up your electronic copies of assignments. The accidental loss of a file on computer or other computer-related problems will not be considered adequate grounds for an extension. In addition, please ensure that the relevant file(s) are attached to your assignment submission using Learnonline. Assignments lodged electronically with no file attached or an empty file will be deemed to have been not submitted.

Passing the course

A passing grade is to be achieved with an aggregate total of at least 50% for the assessment items. All assignments must be submitted by the agreed due date.

Action from previous evaluations

Previous students were generally happy with this course and assessments. Hence, no change is done this time.

Evaluation of this course will be conducted via 'My Course Experience', which is an online feedback form. Your help is needed for completing this questionnaire towards the end of the study period. The online questionnaire will be available in the last two weeks of the study period and can be accessed from your course Learnonline page.

Evaluation of teaching staff on this course is also done via this online questionnaire via the 'My Course Experience'.

I look forward to your support in providing appropriate comments and valuable feedback, in order to improve this course and the delivery.

Unplanned learnonline outages (text version)

The information below show the suggested alterations/considerations for assessment items and exam dependent on the duration of the unplanned outage

less than 1 hour outage. No impact on either assessment or examination

1 to 4 hour outage. Assessment - Consider an extension. Examination - No impact.

4 to 24 hour outage. Assessment - 24 hour extension. Examination - Be mindful of outage when marking

Over 24 hour outage. Assessment - 48 hour extension. Examination- Be mindful of outage when marking

Course Calendar

Study Period 5 - 2019

	Weeks	Topic	Tutorial	Notes	Assessment Details (Adelaide Time)	Public Holidays
	15 - 21 July	No-teaching		Textbook: Murphy and Knemeyer, 1018, Contemporary Logistics, twelfth (Global) edition		
	22 - 28 July	Pre-teaching				
	29 July - 4 August	Pre-teaching				
	05 - 11 August	Zeroth week/Preparatory class	Preliminary preparation (no physical attendance)	Skim read the textbook and study guide (SG)		
1	12 - 18 August	Topic 1: An Overview of Logistics	Team forming and Tutorial question allocation for Topic 1	Read Chapter 1 of the textbook and Topic 1 of SG		
2	19 - 25 August	Topic 2: Logistics & Information Technology	Answer Topic 1 Discussion Questions	Read Chapter 2 of the textbook and Topic 2 of SG		
3	26 August - 1 September	Topic 3: Strategic, Financial, Organisational & Managerial Issues in Logistics	Answer Topic 2 Discussion Questions	Read Chapters 3 & 4 of the textbook and Topic 3 of SG		
4	02 - 8 September	Topic 4: The Supply Chain Management Concept	Answer Topic 3 Discussion Questions	Read Chapter 5 of the textbook and Topic 4 of SG		
5	09 - 15 September	Topic 5: Demand Management, Order Management & Customer Service	Answer Topic 4 Discussion Questions	Read Chapter 7 of the textbook and Topic 5 of SG		
6	16 - 22 September	Topic 6: Inventory Management	Answer Topic 5 Discussion Questions	Read Chapter 8 of the textbook and Topic 6 of SG		
	23 - 29 September	Mid-break				

	30 September - 6 October	Mid-break	Proofread your Assignment 1			
7	07 - 13 October	Topic 7: Warehousing Management	Answer Topic 6 Discussion Questions	Read Chapters 9 & 10 of the textbook and Topic 7 of SG	Report (Individual work) due 08 Oct 2019, 10:00 AM	Labour Day 7/10/2019
8	14 - 20 October	Topic 8: Packaging & Materials Management	Answer Topic 7 Discussion Questions	Read Chapter 11 of the textbook and Topic 8 of SG		
9	21 - 27 October	Topic 9: Transportation & Transportation Management	Answer Topic 8 Discussion Questions	Read Chapters 12 & 13 of the textbook and Topic 9 of SG		
10	28 October - 3 November	Topic 10: International Logistics	Answer Topics 9 & 10 Discussion Questions	Read Chapter 14 of the textbook and Topic 10 of SG		
	04 - 10 November	Swot-vac		Prepare for your exam		
	11 - 17 November	Exam week	Good Luck to your future			